

***Little Hoover Commission***  
***“A New Legacy System: Using Technology to Drive Performance”***

***What we found:***

- Past failures and scandals overshadow the state’s technology successes.
- The state’s approach to technology funding and management has been motivated by fear of failure.
- Technology is outdated; the state is unable to share data across agencies.
- Coordination of technology resources is fragmented and lacks real accountability.
- The state is beginning to assemble the pieces – elevating the state CIO to cabinet-level status.

***Our solution:***

- Move the Department of Technology Services into the OCIO.
- Move the information security component of the Office of Information Security and Privacy Protection into the OCIO.
- Create a Geospatial Information Office within OCIO.
- Consolidate the state IT workforce under the OCIO.
- Move the management of statewide enterprise projects (Fi\$Cal and 21<sup>st</sup> Century) into the OCIO.
- Create a statewide project management office by moving the Office of Systems Integration into the OCIO.
- Modify the state CIO position to serve a five-year term.
- Combine all technology boards into the IT Council. Add legislative members. Hold regular open meetings to review the status of large technology projects.
- Build an aggregated IT budget through the state CIO and IT Council, and move the spending plan through the budget process to ensure top technology priorities are funded fully and first.
- Re-establish the Technology Innovation Fund.
- Use new data systems as the foundation for a statewide performance measurement initiative. Technology is not an end to itself.

***What the Administration can do:***

- Consolidate IT resources within the executive branch.
- Develop an aggregated IT budget.
- Conduct status updates of large technology projects at IT Council and publish information on the Web.
- Hold regular public meetings – led by the Governor – with agency heads to evaluate data on state goals, devise action plans and follow up on previous improvement efforts.

***What the Legislature can do:***

- Consolidate IT resources into the OCIO.
- Develop an aggregated IT budget.
- Hold regular public hearings to evaluate performance data of departments and use the exercise to identify data needs and data-sharing obstacles.